

Parish Website Privacy Policy

What type of information do we collect?

We receive, collect and store any information you choose to provide when sending us a message through a contact form, when buying a ticket, or when registering your interest in an event. In common with many websites, we also use Google Analytics to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We know no more about you than this.

How do we collect information?

When you conduct a transaction on our website or send us a message, we collect the personal information you give us such as your name, address, phone number and email address. This personal information will be used to respond to your enquiries or to provide you with the service which you have requested and for no other reason.

Why do you collect such personal information?

We collect such information for the following purposes:

- To provide our site visitors with a channel through which they can communicate with the Parish Office and the Kings Norton Ministry Team;
- To provide our visitors with information about parish life and events;
- To sell tickets for events;
- To make it possible for site visitors to register interest in local events in south-west Birmingham.

We do not and will never use personal data for the purposes of unsolicited marketing. You can initiate or request contact with us. We will not contact you unless you ask us to.

Personal data supplied through this website will usually be forwarded to the Kings Norton Parish Office where they will be seen by office staff and stored securely on office computers. The management of any data received by the Parish Office falls under the Parish Data Privacy Policy.

How do we store, use, share and disclose our site visitors' personal information?

Our website is hosted on the [Wix.com](#) platform. [Wix.com](#) provides us with the online service which give us a presence on the internet. It also allows us to sell tickets for events and to receive messages from site visitors. Your data may therefore be stored on secure servers behind a firewall in [Wix.com](#)'s data storage and applications .

All direct payment gateways offered by [Wix.com](#) and used by Kings Norton Team Parish adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by this site and its service providers.

We review the information we hold about our visitors at regular intervals and delete any contact details which we have stored for longer than 12 months.

You can read [Wix.com](#)'s own Privacy Policy [here](#) .

How do we communicate with our site visitors?

We will not communicate with you unless you ask us to. If we receive a message, email or booking from you, we will probably respond by email or telephone. Thereafter, your data may be held on [Wix.com](#)'s servers for a period of up to 12 months. It will then be deleted.

How can you withdraw your consent?

If you have submitted personal data to us and wish us to delete it, please contact Judy Ash, the Parish Data Manager, via the Parish Office.

About parish email

Although it shares a domain name with this website ([@kingsnorton.org.uk](#)). our parish email service is hosted with a different company. All email sent to and from parish computers is managed by [JustHostMe.co.uk](#). Parish email traffic therefore passes through, and is temporarily stored on their secure servers in Swindon before it is downloaded to local computers. Emails to and from addresses at [@kingsnorton.org.uk](#) are read only by those individuals to whom they are addressed. However, in rare circumstances, our Website Manager, David Ash, can access all parish email accounts using a username and password. It is only ever necessary to do so to solve a technical problem, such as the accidental deletion of important information or the failure of an email to arrive at its

destination. In such circumstances, the explicit written permission of the email account(s) holders concerned is always obtained in advance and they are provided with full details of what has been accessed and when. All communication remains private: the content of emails is not read or copied in the process.

Your rights

Under the terms of European data law (GDPR) you have a right to see or to amend any data about yourself held on our computers or, in our name, on the servers of our internet provider [Wix.com](https://www.wix.com). Should you need to do so, please contact Judy Ash, the Parish Data Manager, via the Parish Office.

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website.